

April 16th, 2024

Termination of Software Support for CANVIO Storage Products

Toshiba Electronic Devices & Storage Corporation

To: Valued Customers,

Toshiba Electronic Devices & Storage Corporation informs and provides notice regarding the termination of any subsequent software support for the following software in connection with CANVIO series products.

■ Termination of software support

Product Name (varies by location)	Model No.	Software
CANVIO AeroCast / CANVIO AeroCast Wireless HDD	HDTU110*KWC1	Toshiba Wireless HDD / Toshiba Storage Media Manager
CANVIO Wireless Adapter / STOR.E Wireless Adapter	HDWW100*KW*1	Toshiba Wireless Adapter
Canvio for Smartphone	HDWS105*W3AA	Content Manager

Note: An asterisk mark (*) is an alphanumeric character.

■ Termination date

July 15th, 2024

■ Contact Information

About Toshiba Electronic Components Taiwan Corporation (TET)

Toshiba Electronic Components Taiwan Corporation is responsible for the sales and marketing promotion and support of Toshiba hard disk drives and Toshiba External HDDs in Taiwan, China and Southeast Asian countries. TET is the best partner to Enterprise server, storage and notebook computers, and its mission is to offer the best service and products embodying the highest quality and most leading-edge technology. For more information, visit us at: <http://toshiba.semicon-storage.com/ap-en/product/storage-products.html>

About Toshiba Electronics Asia (Singapore)

Toshiba Electronics Asia (Singapore) (“TEA”) is under Toshiba Electronic Devices & Storage Corporation, a subsidiary of Toshiba Corporation. TEA was founded in 1990, and is responsible for the sales, marketing and services for Toshiba’s wide range of storage solutions in Asia Pacific, which includes the Canvio Portable External Hard Drives and Internal Hard Drives. TEA is the best partner to consumers and enterprises, and its mission is to offer the best services and products that embody the highest quality and cutting-edge technology. To find out more about TEA, visit us at:

<https://www.toshiba-storage.asia/>

To contact us at:

<https://www.toshiba-storage.asia/support/>